

Advanced Metering Infrastructure (AMI)

Residential Phone:

LG&E: 800-331-7370 | KU: 800-981-0600

Business Phone:

LG&E: 800-331-7370 | KU: 800-383-5582



4023 P-1 T8 *****AUTO**5-DIGIT 40223

City Of Anchorage

Po Box 23266

Louisville, KY 40223-0266



March 21, 2024

Meter upgrade project

Dear Valued Customer,

In the next few weeks, trained service technicians working on behalf of LG&E and KU will be in your area exchanging electric meter(s) in your property's zip code – 40223 – at no additional cost to you. These new advanced meters help you manage your energy use and allow us to offer new tools and services.

During the meter exchange process:

- A technician from Utility Partners of America (UPA) will upgrade your meter(s). They carry photo identification, and their vehicles are marked as LG&E and KU contractors.
- The meter exchange will only take a few minutes and you do not need to be present. There may be a brief disruption of power during the meter exchange. Contact UPA at 800-914-4179 if you have questions about the meter exchange.
- If you do not wish to receive an advanced meter, please visit lge-ku.com/meter-opt-out, and fill out the form. We will contact you about the monthly charges you will incur by opting out.

Visit our website at lge-ku.com/meter-upgrade to learn more about the meter upgrade process and the benefits of advanced meters.